



2 Temple Road,
Buxton,
SK17 9BZ

Date: 26/03/2025

Dear Patient,

We want to update you on some upcoming changes at Buxton Medical Practice from 1 April 2025. Our partnership structure is evolving to include two new partners from DHU Healthcare CIC. With the support of DHU Healthcare CIC, a not-for-profit community interest company, we believe these changes will enhance the services we offer

What's Changing?

From 1 April, Dr. Miller and Dr. Haddon will be retiring from the partnership but will continue to work at the practice, ensuring continuity of care for their patients. Dr. Bhatti and Dr. Johri will take over the partnership agreement with the full backing of DHU Healthcare. If you regularly see Dr. Miller or Dr. Haddon, you can rest assured that their clinical sessions will remain available to you.

Our Commitment to You

We are dedicated to providing compassionate, high-quality care to our community. While the partnership structure is evolving, our core mission remains the same: to support your health and well-being. Here's what you can expect:

- ✓ **Continuity of Care** – Our existing healthcare team, including GPs, will remain in place, ensuring familiarity with your medical history and ongoing needs. Your appointments, prescriptions, and medical records will remain protected and unchanged.
- ✓ **A Patient-Centred Approach** – Your feedback is important to us. We will continue to listen and collaborate with our Patient Participation Group (PPG) to understand what matters most to you. Together, we aim to enhance services and bring meaningful improvements to your care.
- ✓ **Investment in Care** – With DHU Healthcare's support, we are committed to continuously improving technology, staff development, and access to services to better meet the needs of our community.
- ✓ **Commitment to Our Community** – We will continue to support local causes, create employment opportunities, and take steps to reduce our environmental impact through responsible estate management and procurement.

About DHU Healthcare

DHU Healthcare has been a trusted NHS partner for more than **35 years**, starting out as a small GP co-operative of practices in Derby, moving on to provide out-of-hours care across Derbyshire. Today, they are a provider of NHS 111, urgent and emergency care, primary care, and community services across the Midlands, serving **more than 10 million people**. They answer around **five million NHS 111 calls annually, that's one in every four calls nationally making it the single largest NHS111 provider in the country**, and support more than **three million patients** through urgent care services, working closely and collaboratively with regional health partners.

You can learn more about DHU Healthcare at www.dhuhealthcare.com or follow them on social media for updates and news.

We hope this letter reassures you that our goal is to safeguard and strengthen primary care services in your community. We deeply appreciate your trust and confidence in Buxton Medical Practice and look forward to continuing to care for you as part of the DHU Healthcare family.

If you have any questions or concerns, please don't hesitate to reach out.

Warm regards,

The Partners of Buxton Medical Practice

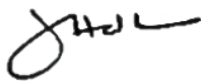
Dr Aqib Bhatti



Dr Saurabh Johri



Dr Jeff Haddon



Dr Tom Miller

